



Delhi Council for Child Welfare

Giving Children a Childhood



Annual Report 2019-20

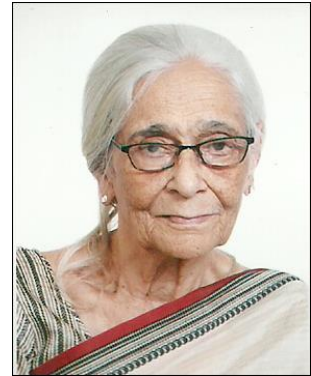
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From the Desk of the President

Dear Friends,

Even as humanity is faced with the unprecedented challenge posed by COVID-19, hope amply abides in our hearts and our home named PALNA. The road is very bumpy but we proceed with promise. Thank you for holding us close.



2019-20 was a bustling year at DCCW. We made a positive impact on the lives of over 4500 underprivileged children in and around Delhi through our programmes in the last year. The objectives and achievements of each of our programmes and services are detailed in this report. Then in March the pandemic dramatically derailed destinies, and our activities had to be suspended abruptly on account of the closure of educational institutions, followed by the national lockdown to arrest the spread of the deadly virus.

We are indebted to the generosity of many long-time as well as new well-wishers and supporters, who have made our achievements possible. Among our institutional and corporate donors, the Sarojini Trilok Nath Trust, Aide-et-Action, Asian Supply Chain Solutions Pvt Ltd, Godrej Industries, Mitsubishi Corporation, Air India SATS, Lumax Industries and Minda Corporation have been invaluable partners. This year we forged a new partnership with Fueladream, a crowdfunding platform that works in collaboration with schools, raising awareness of our activities with school children as well as running fund-raising campaigns through them.

It would be remiss on my part not to acknowledge our many individual partners like Ms Vinati Kastia Kilambi, Mr Jonathan Kingsman, Narendra & Nita Mulani, the Acharya family and Dr Surinder Malhotra, who have always responded with an open heart whenever we have needed help.

This year one of our focus areas has been introducing digital literacy to underprivileged children and we were helped in this endeavour by Mitsubishi Corporation and the Digital Literacy Mission who set up computers and smartboards at six of our centres. Zariyaa, and the Bal Bharti School children contributed to this mission by conducting sessions on the use of social media and digital learning.

Alongside upgrading our centres, Godrej Industries Young FICCI Ladies Organisation (YFLO) and Parwarish worked with us to upgrade the skills of our instructors across different programmes.

We are also thankful to the Friends of Sant Parmanand Hospital who helped us with medical equipment for PALNA, as well as the Inner Wheel Club for a solar power plant at PALNA.

We are extremely proud of the progress made by our special needs children under the Bal Chetna programme. Apart from the very heartening response to the rehabilitation and therapies they receive at our centres, they have literally proved to be champions, winning several gold medals and honours at state and national level sports and arts competitions for differently abled children.

Last, but not the least, was "Footprints of Hope", our fund-raiser held in December 2019, which was enabled by our patron Mr Ashok Taneja, and sponsored by our dear Mandira Vadera. A talented musician herself, she enamoured the assembly with her performance on the flute, while another PALNA alumni Priya Bhargav gave a beautiful Bharatanatyam performance. Every heart was touched and not an eye stayed dry as the journey of DCCW played out on film and through presentations.

Elections to the Executive Committee and the Office Bearers were held in the Annual General Body meeting held in September 2019.

I would like to conclude with a sincere thanksgiving to my colleagues in the Executive Committee as well as the dedicated staff of DCCW, led ably by the Director, Dr Sandhya Bhalla, for their commitment to our mission. A happy synergy, ever preserved by your magnanimity, is what keeps us ticking. Thank you once again for enabling us, and we look to you for your continued support.

With my best wishes for your safety and well-being.



Mrs Meenaxi Gupta
Honorary President

PALNA[™] / Adoption Programme (Established 1978)

PALNA, our home for abandoned, lost, and homeless children, is one of our oldest and most well-known programmes. The name '*palna*' meaning both *cradle* and *nurture* is a very appropriate description. Formally established in 1978, PALNA is home to 65-75 children at any given point in time, as children keep getting adopted through the year. To date, we have placed over 3,000 children in loving families, selected after rigorous screening and evaluation procedures.

Next to the entry gate is a sheltered cane *palna* (cradle) facing the road, which allows anyone to place a child in it, without having to identify themselves. This is how we receive most of our children. Children also come to PALNA through the police and through hospitals and clinics. Occasionally, families may come to PALNA to relinquish their child.

As soon as a child is placed in the cradle, a siren is activated in the building, and the security guard who is stationed right behind the cradle, immediately keeps a watch on the child till a nurse comes to take the child in.



On arrival, every child is taken to our in-house medical crisis unit for a thorough medical check-up by our round-the-clock medical staff. Infants often arrive in a precarious state of health, ranging from extremely low birth weight, hypothermia, trauma, and congenital defects / disabilities. Survival is the immediate challenge. We have a team of dedicated round-the-clock doctors, nurses and caregivers. Our medical crisis unit has all the necessary equipment to handle emergencies among infants and newborns. The Friends of Sant Parmanand Hospital helped us get some much-needed medical equipment this year. Mortality at PALNA today is negligible.

Efforts are also initiated to trace the family of the child. Only after it is established that the child is abandoned, the process to place the child in adoption is started.

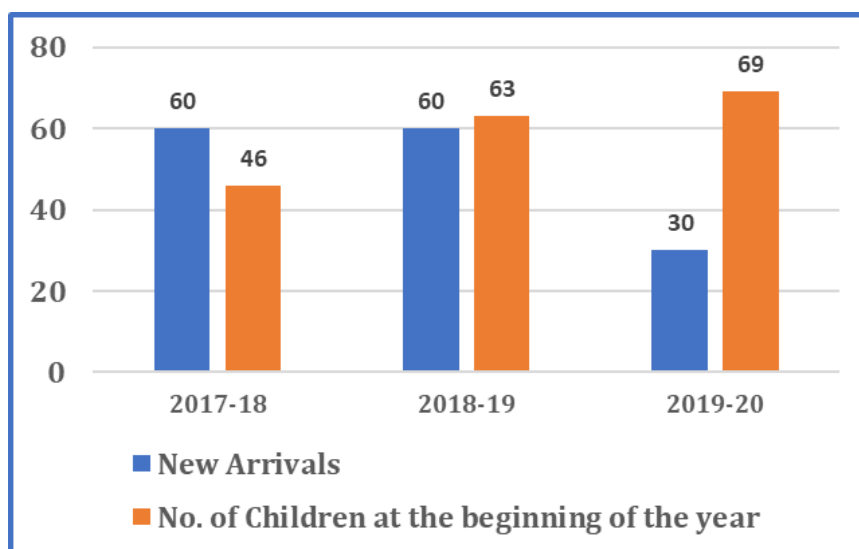
We have a team of qualified therapists, counsellors, caregivers, and teachers who oversee the growth and development of each child. We are proud that our efforts have resulted in the children no longer having delayed milestones due to being in an institution. There is a playground equipped with swings, slides and cycles for the older children. Pre-school classes are also being held for them. Festivals and birthdays are celebrated and the children go on regular outings.

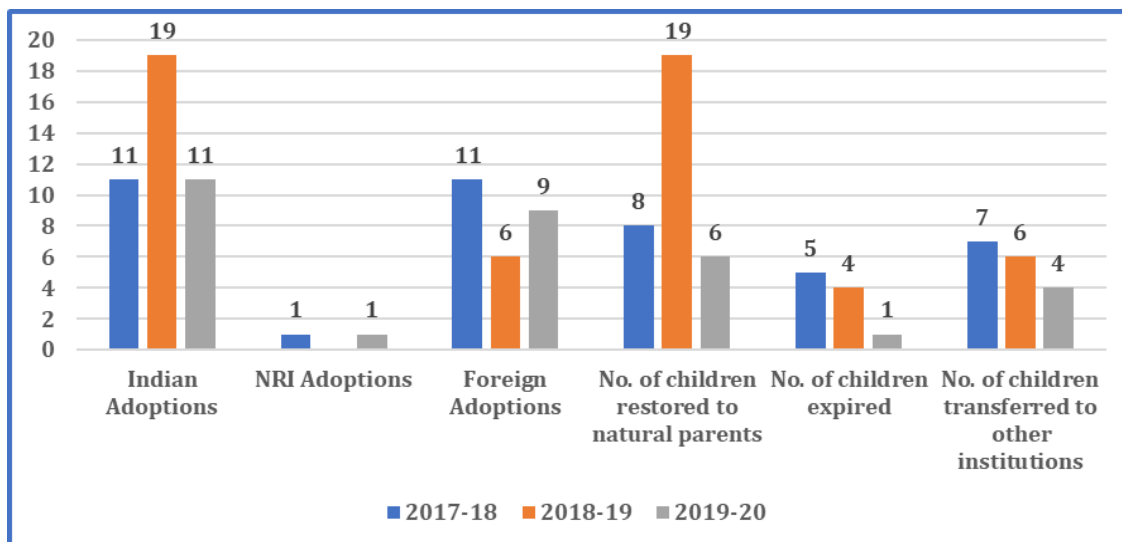
Our vision, therefore, is not just survival and sustenance of the children, but also their holistic development. This enables them to have the childhood that all children deserve.

This year, in line with Delhi's fight against pollution, our little ones decided to make PALNA green, and enjoyed digging beds and filling pots to plant saplings, watering them every day, and seeing them grow. Inner Wheel Club enabled us to put a solar power plant in PALNA.

PALNA Day, an annual event that had been deferred for a few years due to the construction of the Metro line, was organized in November. It was a joyous occasion, as children who started out in PALNA now return with their loving families to revisit their first home. One of the parents made the occasion even more special with an interactive musical programme. A very emotional homecoming.

Statistics for the last three years





MANISHA: A modern fairy tale

Manisha arrived at PALNA in 2018 through the cradle at our gate. She was about 2 months old and a very preliminary examination by the doctors indicated that she had congenital malformation of external genitals, and was medically unstable. Further investigations showed that she was suffering from pneumonia, with gastroenteritis and dyselectrolytemia (electrolyte imbalance). Detailed investigations revealed some gene abnormalities.



Manisha was under the care of PALNA's chief pediatrician as well as external expert consultants. She was on prescribed genetic medicines, her motor development was lagging by two months, and she needed constant medical attention and monitoring.

Due to her medical condition finding an adoptive family in India did not work out, despite all efforts. Even when she was eligible for foreign adoption, it was not easy to find a family to adopt her. But then, to our delight, a Swedish couple came forward to adopt her, fully aware of her medical issues. Manisha finally joined her forever family at the end of 2019.

According to a report sent by her family, initially Manisha only went to her father and not to her mother. The couple feels this was because it was the mother who was holding her during Manisha's emotional goodbye with her caregivers in PALNA. It was challenging time for the couple, but with patience and perseverance, Manisha slowly began feeling secure and trusting them.

It has only been a few months since Manisha has been living with her parents but she is a transformed child. She looks forward to being read books by her parents. She has started understanding the Swedish language and can also say a few words. She loves to listen to music and even tries to dance to the music. Manisha is receiving the best medical treatment possible and is thriving - she eats well and has gained weight, and is an active, healthy, and happy child!

Stories like Manisha's inspire us to try our best with each child, every day.

Orthopaedic Centre (Established 1987)

Our **Orthopaedic Programme** started out in 1987 as a humble mobile van which went door to door, treating and nursing children with polio, across five slum clusters in Delhi. Since 1991 the programme has been operating out of a well-equipped facility in Janakpuri.



After polio eradication in India in the 2013-14 timeframe, the number of polio cases reported to the centre was minuscule, which caused us to shift our focus to other limb disabilities among underprivileged children who can benefit from orthopaedic surgeries or therapies, along with appropriate aids and appliances. All surgeries are sponsored by donors, with a nominal cost borne by the child's family. Complete follow-up is done post-surgery.

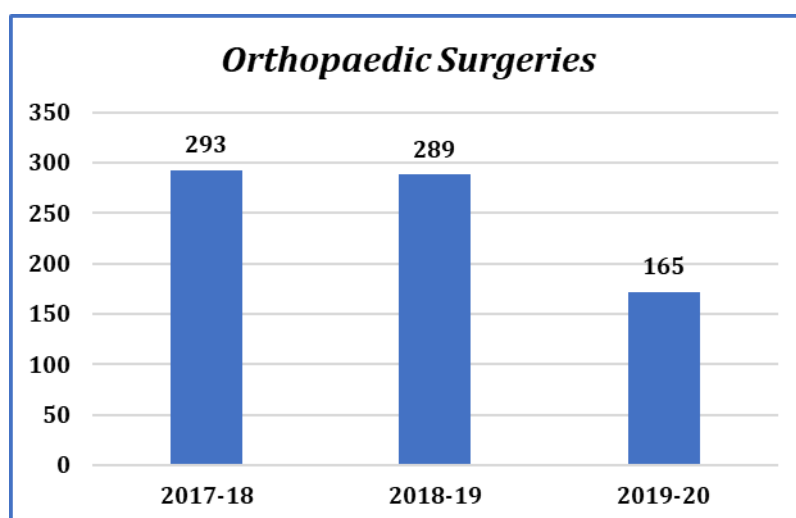
Older children treated at the centre are also given the chance to learn and hone a skill of their choosing, in conjunction with our Vocational Training Programme.

Services provided at our centre include:

- Clinical assessment and treatment by orthopaedic surgeons
- Corrective surgeries coupled with physiotherapy / occupational therapy
- Indigenously manufactured mobility aids and appliances like splints, ankle foot orthoses, special shoes
- Food, daily medicines and dressings
- Vocational training for soft employment post-rehabilitation

The number of children coming to our OPD for treatment has been showing a steady decline over the past few years, as several government facilities providing similar services are now available in Delhi as well as in the neighbouring states. We are looking at shifting our focus from surgeries to physiotherapy and other essential therapies that may fulfil a greater need in the communities we serve, and make more effective use of our resources.

Statistics for the last three years



SUMMARY OF BENEFICIARIES IN 2019-20

Services	2017 - 18	2018 -19	2019-20
Patients in surgeon's OPD	1992	1603	1099
Patients in pediatric OPD	905	517	364
Children operated	293	289	165
Special surgeries	54	55	21
Physiotherapy sessions	9704	10001	7272
Aids / appliances delivered	639	1045	597
Wheelchairs delivered	4	4	Nil
Special education sessions (OPD)	185	334	7
Speech therapy sessions (OPD)	2143	2505	872
Clinical psychologist sessions	58	196	Nil

RIHAN: Standing upright

Rihan, a seven-year-old boy, was brought to our Orthopaedic Centre for treatment in January 2020. His father works as a labourer and his mother is a homemaker. Rihan and his family live in Ghaziabad.

Our doctors assessed him in the OPD, and diagnosed him as a case of spastic cerebral palsy, with limited mobility and joint contractures in lower extremities. His motor function was deeply impaired due to the tightness in the Achilles tendon in both legs, and so he was not able to stand or walk independently. The doctors recommended surgery on both legs, and he was asked to return on a specific date to be admitted to our ward, which he did.



Bilateral Tendo-Achilles origin surgery was performed on both legs and he was put in plaster cast for six weeks. This was a major surgery sponsored by a donor. Post-operative care in the

wards was given, including medication for healing of stitches, painkillers and vitamin supplements, along with proper nutrition.

Later, Rihan was put through intensive physiotherapy treatment in which strengthening and gait training was the focus. His parents ensured that even after discharge they brought Rihan to the centre regularly for the post-operative care and rehabilitation, and this has shown excellent results.

We are happy to share that today Rihan is able to stand without support for some time, and can walk indoors with a walker. With continued therapy he should be able to walk independently in the near future.

The treatment has ensured mobility for him as well as an enhanced quality of life for him as well as his family.



Bal Chetna Day-care Programme *(Established 2002)*

Our **Bal Chetna day-care programme** is targeted at the care and rehabilitation of special needs children belonging to underprivileged families in Delhi. The idea of starting such a programme in 2002 came from the fact that a growing number of such children were being abandoned at PALNA. Each of our three centres at Janakpuri, Nithari village, and Sultanpuri, cares for 30-35 mentally and physically challenged children up to the age of 14 years. This year DCCW reached out to 110 children across the 3 centres.

The objective of the programme is to make each child as self-reliant, competent, and communicative as possible within his/her constraints. Each child's issues are addressed individually keeping in mind the home environment, with the aim of enabling the families to take proper care of their children, as also the child's social integration in schools as well as the community.



This year DCCW partnered with other agencies to organize an Aadhar Card camp, a Dental Camp with free check-up and follow-up, as well as some insurance for the children. Parents and other family members too benefited from the same. Our Bal Chetna children have been participating in sports activities like football, softball throw, racing, assisted walking etc and have won 21 gold medals this year in various events held in Delhi.

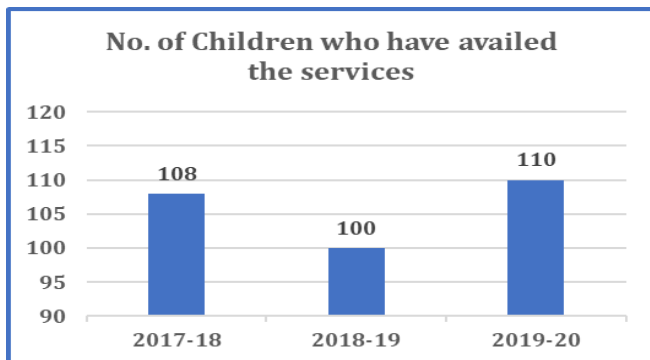
The regular services provided at each centre include:

- Rehabilitation therapies by a multi-specialty team including a physiotherapist, counsellor, special educator, and speech therapist.
- Integration into mainstream schools, where possible. This could not be done this year as schools have been closed due to the pandemic since March.
- Training on activities of daily living so as to make the child self-dependent.

- Training in pre-vocational skills like - making diyas, candles, rakhis, paper bags, etc. to equip them with income generating skills and increase their confidence, as well as their hand-eye co-ordination.

Operations at the centres were suspended from 5th March 2020 due to the Covid pandemic in line with the order of the Delhi Government.

Statistics for the last three years



KOMAL: A little help is all it takes

Komal is an eleven-year old special needs girl who belongs to an underprivileged family in Sultanpuri. Her father is the only earning member, and the family lives in a 25 sq ft room with government provided drinking water and electricity facilities.

Komal was enrolled in the Bal Chetna programme at our Sultanpuri centre in April 2018. At the time of admission, her parents said that she had poor attention span, misarticulated speech, was hyperactive, and exhibited violent behaviour, often hitting the neighbourhood children and her own younger sister. Apart from these behavioural issues, she had extremely poor academic skills and could not manage activities of daily living. She was diagnosed with moderate mental retardation with speech disorder.



At the centre Komal has been undergoing speech therapy, special education, and counselling, and is showing steady improvement in all aspects. Her hitting out at others is very much reduced, and her attention span has also improved significantly over the last two years. She now helps her peer group during class work and in lunch time. With regular speech therapy sessions, she is now able to frame clear small simple sentences. She can also recognize various common use items of the kitchen and bathroom.

Komal is learning block painting and making cement pots and gel candles. Her block-printed canvas bags were selected for our Diwali exhibition. She is actively participating in our singing and dance programs.

Komal has been integrated into a school and comes to our centre after school. Her progress, in the last two years, has been remarkable, and we see her continuing on this path going forward, as she becomes more and more independent and productive!

PALNA WeeKids *(Established 2019)*

The **PALNA WeeKids** programme is aimed at preparing underprivileged pre-school children in the age group of 2.5 to 6 years, for school, and to help their parents through the admission process. The focus is on children of working parents who are unable to offer the necessary time or resources for the all-round development of their children. This year we had 665 children enrolled across our 15 centres, up 20% from last year.

The regular services provided at each centre include:

- **Preschool learning classes:** We address all aspects of development of the child – cognitive, social, creative, physical, and emotional - alongside language and communication. The environment at our centres is a stimulating and caring one, which makes each child feel happy and secure.
- **Counselling & training of parents:** There are monthly parent-teacher meetings which are mandatory for the parents to attend. The parents are also provided counselling, including a practical session on the procedure for online school admissions.
- **Recreational Activities:** All our centres are spacious and bright, and equipped with swings, slides and other play equipment, for the overall development of the children. All festivals, national days, and the children's birthdays are celebrated.



Smartboards sponsored by Aide-et-Action at two of our centres for our Supervised Homework Scheme, are being used for this programme also, and they have proved to be very effective tools as we have observed that the children enjoy the learning experience more, absorb information faster, and retention is higher.

Regular workshops are held for all the teachers to keep them updated, and an assessment is done every six months. This year, a 2-day intensive training program was organized by the Young FICCI Ladies Organization (YFLO), focusing on motor, fine motor, perception, and analytical skills of children.

Number of school admissions

Over 80% of enrolled children who were eligible for admission into mainstream schools, got admission this year. However, children who usually get selected in April 2020 and July 2020 are not part of this list as all Delhi schools as well as our centres were closed on 5th March as per the Delhi Government order due to the COVID-19 situation. The felicitation of the children leaving for school, which was planned in March, was also impacted.

The break-up of school admissions across all our centres is as follows:

Sl.No	Centre	Number of admissions
1.	Qudsia Bagh	28
2.	Trilokpuri 1 (2 units)	32
3.	Trilokpuri 2 (2 units)	28
4.	Trilokpuri 3	00
5.	Janakpuri	10
6.	Pandav Nagar	24
7.	Madipur (3 units)	42
8.	Dakshinpuri	26
9.	Bawana	14
10.	Poothkalan	12
11.	Gadaipur	10
12.	Karala	16
13.	Sultanpuri	10
14.	Nithari	8
15.	Palam	6
	Total	266

AKSHYA: Language is no barrier!

When 3-year old Akshya joined the PALNA WeeKids programme at our Trilokpuri centre in 2019, she immediately won our hearts with her captivating smile. But she also posed a big problem for our teachers as she could speak only Tamil!

Akshya lives with her parents in a small rented accommodation. Her father works in a shop while her mother is homemaker. But they are both sure of one thing – they will do whatever they can to ensure that their daughter has a bright future. This is the reason cited by them for enrolling her at our centre, and we could not refuse her admission in the face of their determination and vision!

Breaking the language barrier was a difficult task for the instructor, as the medium of instruction at the centre is Hindi and English. However Akshya's bright personality kept the instructor motivated. She started by explaining things with gestures and actions to the child so that she could understand the basics of the language. This was followed by watching and reciting rhymes, showing videos on the smartboard, telling stories, and then



making small sentence conversations. The continuous effort of 11 months has brought results and now Akshya talks to all of us in Hindi. She understands and her replies are accompanied by her beautiful smile. She has turned into one of the most active children in the class and participates in all class activities.

As a result of her success, today several more Tamil-speaking children have joined the centre and Akshya helps communication between the instructor and the children!

Akshya has shown us that where there is a Will there is a Way, and that language is not the only means of effective communication between us!

Vocational Training Programme *(Established 1976)*

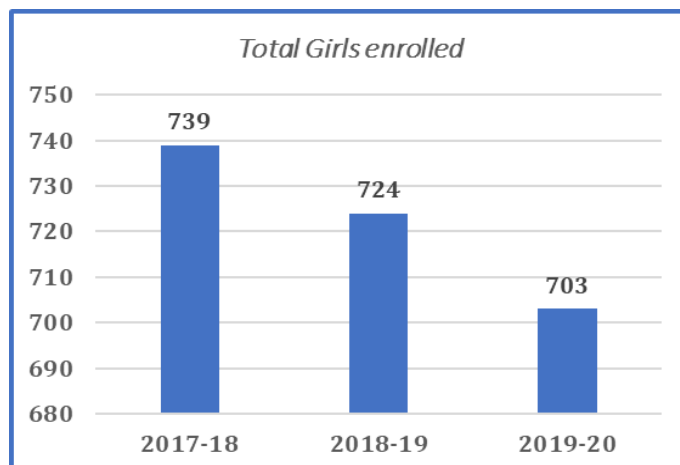
Our **Vocational Training Programme** is targeted at empowering girls from underprivileged families living in the slum and resettlement colonies of Delhi, by skilling them in practical competencies that will directly enable them to earn an income. The programme operates at 14 centres in Delhi, and has been drawing over 700 young participants every year. This year, we had another 93 girls from nearby government schools enrolled for our short-term course for their vocational subjects of Beauty Culture, and Stitching & Tailoring, during their summer break.

The main courses offered are - beauty culture, stitching & tailoring, and computer training. The courses have been chosen with an eye towards skills that would also allow the girls to work within or near their homes, even after marriage, without requiring large investments. Alongside, the participants also get introduced to fashion designing and fabric painting, food preservation, health & hygiene, sex education, and conversational English. Counselling sessions about career options in the future are also held at all centres.



We are indebted to several of our partners, including Godrej, IA-Italy, Centre for Cultural Resources and Training (CCRT), Young FICCI Ladies Organization (YFLO), Magic Bus Foundation, Delhi Legal Services and Narsee Monjee Institute of Management Studies, Mumbai who added immense value by introducing the participants to the latest trends and knowhow in their respective areas.

Statistics for the last three years



SONIYA: Working to make her future brighter

“Girls with dreams become women with vision”

Soniya is one of them.

Soniya lives with her family comprising twelve people, including her widowed mother as well as her brothers and their families. The joint family lives in the Trilokpuri area of Delhi. Soniya had no great expectations from her life. After completing her intermediate, she just wanted to get trained in some vocation that would help her earn a living.

Then she happened to meet a few of the past beneficiaries from our Trilokpuri vocational training centre and got to know about the certificate course in beauty culture. Since that was a subject that interested her, she went to the centre and got enrolled in the programme. She has now successfully completed the 1-year certificate course, and wants to do the advanced course as well.

This is what Soniya has to say:

Initially I had no idea about the course but with time I learnt everything related to the course. Also, there are special complementary classes on personality development, spoken English, cooking, and career counselling which I also availed of. I wanted to learn some vocation, and now I am so versed that I have started earning, being independent, and making my family proud. I bear my expenses myself and purchase gadgets and cosmetics etc myself. I am happy with the bookings I receive but if get a chance I will surely go for some job.”



Such statements from our beneficiaries motivate us to excel in our services, and enabling girls like Soniya work towards achieving their dreams of independence and self-reliance.

Supervised Homework Scheme *(Established 1958)*

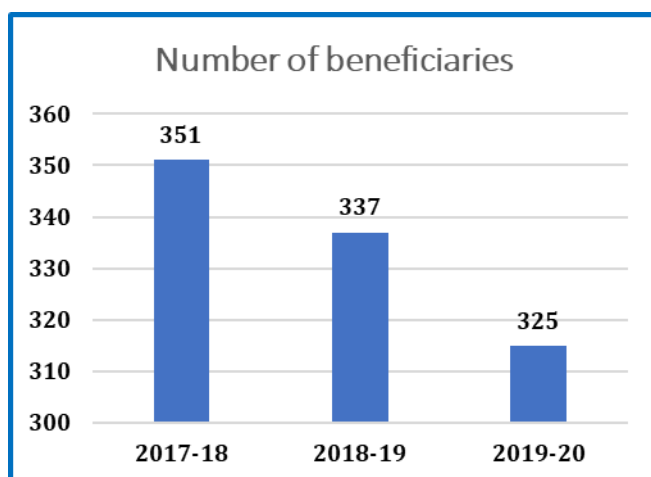
Our **Supervised Homework Scheme** provides academic assistance to school-going children from underprivileged families, so that they can keep up with their schoolwork, and do not drop out of school. The aim is to provide the assistance that the child is unable to get at home, with the end-result of improving his or her academic performance. Operating out of 14 centres in Delhi, it caters to children in the age group of 6 to 14 years. We had 325 children who were beneficiaries of this programme in this year.



Our partner, Aide-et-Action, set up smartboards at two of our centres for this programme. These boards have not only changed the way of learning for the children, but also improved their attention span, retention of information, eagerness to attend, and their overall performance. Aide-et-Action also supported Mental Fitness camps conducted by NGO Zariyaaa at all the centres.

A session on prevention of child abuse was conducted by Parwarish NGO. Sessions on dental hygiene and dental checkups were held at all our centres, facilitated by Young FICCI Ladies Organization (YFLO) and Dr Surbhi Mishra. All festivals and national days were celebrated at all the centres.

Statistics for the last three years



SANDHYA: All-rounder

Sandhya is a student of class VIII at Sarvodaya Kanya Vidyalaya School. She joined the Supervised Homework Scheme at our New Seemapuri centre in 2017. Her family migrated from Bihar to Delhi in search of a better livelihood when she was around ten years old. She is the second child of four children. Her father works as a driver earning around Rs 10,000/- per month, and her mother is a homemaker. The family lives in a small rented accommodation.

The family struggled to get their children admitted in schools. Her mother got Sandhya enrolled in our programme to get her to focus on her studies. Sandhya was doing reasonably well in her studies, but was finding it difficult to cope with the change in her environment. Initially she was irregular in her attendance at the centre, but with counselling, and the attraction of the co-curricular activities, she started coming regularly. Now she is an active and enthusiastic girl and enjoys interacting with her peers. The centre instructors have focused on improving her abilities in Mathematics, as well as reading, writing, and speaking Hindi and English, and she has shown great improvement overall.



Her parents are extremely involved in her progress. Her mother always attends the parent-teacher meetings, and when her father is unable to attend, he calls up the teacher for updates – something rarely seen with other parents.

Sandhya's older sister is a National level Chess championship winner, and is her inspiration. Sandhya has also been playing chess at our centre, as well as at her school, and recently won the State level Chess championship, participating from her school. She also has a special interest in story-telling and loves to paint.

Sandhya wants to grow up to be a teacher. We hope that she will succeed and wish her the best in all her endeavours.

Educational Sponsorship Programme *(Established 1979)*

DCCW established the **Educational Sponsorship Programme** in 1979 with the aim of encouraging parents from lower income groups to send their children to school. It provides financial support, guidance, and career-counselling to academically bright children. Preference is given to children with disabilities, those from single parent homes, and girls. The beneficiaries of this programme are in the age group of 6 to 18 years. 900 children were beneficiaries of this programme this year.

Individual and institutional sponsors provide monetary support for the supplemental needs of school-going children like conveyance costs, stationery, books, and uniforms. The support is given as a quarterly stipend.

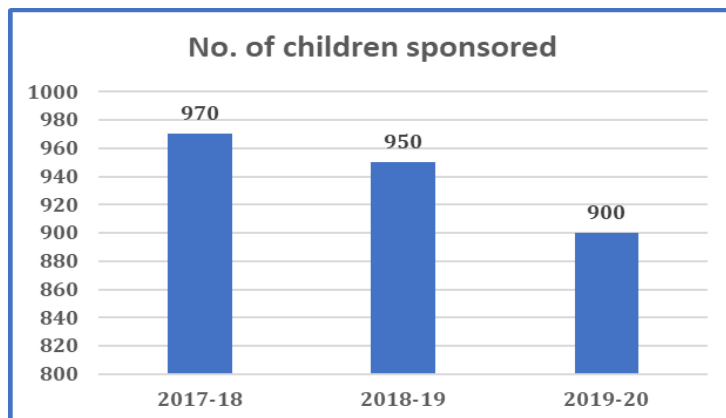


DCCW additionally provides:

- Regular medical check-ups
- Special health check-ups – Dr Shroff’s Eye Hospital did eye-tests and gave free spectacles to the children who needed them.
- Counselling on health
 - A 2-day workshop on Adolescent Health was held by Dr Surbhi Mishra
 - Parwarish, an NGO, held sessions on sex education and physical abuse
- Stationery for all the children.
- Conveyance allowance is provided to the disabled children.
- Career and examination counselling for all children from Classes 9 to 12.
- Regular and sustained parent-counselling, to keep children in school.

Six children who performed well were given a one-time financial assistance for pursuing their chosen vocations. As part of Children's week, Sponsorship Day was celebrated on 14th November. The objective was to reward and provide encouragement to meritorious children by recognizing them and providing all the children with a fun-filled day.

Statistics for the last three years



ANJALI: Working towards her dreams

Anjali is currently a student of Class IX in a Delhi government school. She belongs to a farming family who had to migrate from Bihar when they lost their land in a family dispute. Her father started out working as a barber in Delhi, but now runs a rickshaw to make a living. Her mother is a homemaker, and she has two brothers, one of whom is now employed and bringing in a small additional income. The total family income is around Rs 12000/- per month, and they live in a modest rental accommodation.

Due to the sudden move, Anjali lost an academic year. She was selected as a beneficiary for this programme when she was in Class VI, on the recommendation of our Supervised Homework Scheme instructor, where she was enrolled. Observing Anjali's interest in academics and doing the home study of the family, the instructor was of the view point that Anjali really needed financial support.

The sponsorship stipend was a boon for both Anjali and her family. The stipend enabled Anjali to take tuitions also. She scored 79% in her last annual examination and is awaiting her result for class VIII.



Anjali says that getting the Sponsorship gave her the motivation to excel in her academics, and the Supervised Homework Scheme (SHS) gave her the academic support to enable her to improve her academic performance. She enjoys computer classes which is an extra facility given to SHS students at our centre. The digital literacy helped in her school curriculum as well. To satisfy her farming instincts, she takes special interest in the kitchen garden at the SHS centre and helps the instructor teach the other children.

Anjali has dreams of becoming a doctor one day, and contributing to society as a financially independent, strong, woman. We wish her the very best.

Working Children's Project *(Established 1987)*

The **Working Children's Project** was started with the objective of providing teaching assistance to school-going, working children. Some of the children assisted their parents in poorly paid and hazardous jobs like rag-picking, bead making, etc, while others worked independently. The project operates only out of our New Seemapuri centre. The children attend school in the mornings, come to the centre in the afternoons, and usually assist their parents in the evenings or early mornings. There are around 55 children studying in Classes I to VIII, enrolled in this programme.



Years of continuous counselling and working with the community, has reduced the number of working children in the area, and has increased the parents' inclination to let their children focus on their education as a better means to a brighter future. To keep the parents motivated, we continue to accommodate such children who are now no longer working.

The children also get a hot, nutritious, mid-day meal at the centre. There are extra-curricular activities like outings, sports, storytelling, etc. We also provide parent counselling, and educational sponsorship for some of the children.

This year, interns from Narsi Monjee Institute of Management Studies, Mumbai, held several sessions in Mathematics, English grammar, as well as confidence-building and personality development for the beneficiaries of this programme.

All festivals, national days, and the children's birthdays were celebrated with enthusiasm. The children also participated in the YMCA NGO mela.

SIDHARTH: Individual attention makes the difference

Sidharth is a student of Class V who joined our centre in April 2017. He lives with his family of four members in a rented accommodation. His father works in a private enterprise and his mother is a housewife. His elder sister also attends our centre.

When he joined three years ago, Sidharth was disinterested in studies and showed no desire to learn. The Instructor started with initiating his participation in the extra-curricular activities at the centre. Once he started participating, she slowly got him started on the academic side and gradually raised his interest level.

Soon, his mother started noticing this change in his attitude as well as his performance. Going from an extremely poor performance, he scored over 65% in his exams. He also showed great creativity in the co-curricular activities at the centre. His mother is very regular and keenly follows up on what is discussed at the parent-teacher meetings.



Today he is a transformed boy, and is eager to learn new things and take up challenges and is not daunted by interim failures. We are confident he will continue do well in the coming years.

Centre-Wise Programmes & Beneficiaries (2019-20)

S No	PROGRAMME ----- CENTRES	VOCATIONAL TRAINING PROGRAMME			SUPERVISED HOMEWORK SCHEME / WCP	PALNA WeeKids	BAL CHETNA	TOTAL
		Beauty Culture	Cutting & Tailoring	Computer Training				
	Activity							
	Total no of batches	17	18	7	23	14	3	82
1	Dakshinpuri	27	30	26	16	50	--	149
2	Gadaipur	--	09	--	14	27	--	50
3	Madipur	26	14	06	41	104	--	191
4	New Seemapuri	--	11	--	55	--	--	66
5	Pandav Nagar	14	22	28	14	47	--	125
6	Sultanpuri	--	--	--	05	32	35	72
7	Trilokpuri – 1	43	45	104	25	103	--	320
8	Trilokpuri – 2	--	--	50	53	74	--	177
9	Trilokpuri – 3	30	14	--	--	21	--	65
10	Bawana	18	18	--	17	30	--	83
11	Begumpur	21	31	5	19	--	--	76
12	Karala	12	15	--	8	37	--	72
13	Poothkalan	7	12	--	17	29	--	65
14	Nithari	--	--	--	--	11	35	46
15	Qudsia Bagh	--	--	--	22	52	--	74
16	Janakpuri	21	16	20	19	26	40	142
17	Palam (closed from July 2019)	--	8	--	--	12	--	20
	TOTAL	219	245	239	325	655	110	1794
		703						

Number of children at PALNA Home in as on March 2020 : 67

Number of children in Educational Sponsorship Programme : 900

Number of children covered through the Orthopaedic Programme : 1000+

Number of children covered through outreach centres & Programmes : 1794

***We touch the life of over 3,000 underprivileged children every day, through
our various welfare programmes running in
17 locations across Delhi***

Visitors Speak

Anjulika

(ex-PALNA child)

Emotionally very intense for Anjulika and the family to come to her origins.
Thank you all.

Ruby Jagpal, Pankaj Jain

The Janakpuri Centre is a nice place to share and donate to children who are needy.
Felt very satisfied here.

Atul Lumar

We visited PALNA for CSR activity and were overwhelmed to see the children and how they are taken care of, especially the Special Needs Children.

Regi Schipper

Thanks for the files. It's very nice to have something from the start of my life. I will safely take it to Holland.

Mr Praveen Agarwal

Excellent effort. An amazing and very heart-touching experience.

Rhea

Experience was very emotional, very good.

Nita & Narendra Mulani

Thank you for showing us around Sultanpuri Bal Chetna and PALNA. We were so touched by the work and the sincerity of the staff. It was an eye-opener for us, and we want to support your work.

Amitabh Bundgaard Madsen

(Ex-PALNA child)

Thanks for the hospitality; me and my wife have enjoyed the visit to PALNA, meeting all the people and the children. It was a unique experience, and especially to go through the case-file.
A big thank you.

Somnath Dey

You are all doing great job. God bless.

Photo Gallery



PALNA Day



Educational tour



Sponsorship Day



Celebrations





Inner Wheel



Mitsubishi

Our Fund-raiser “Footprints of Hope”



A view of the audience



PALNA's Dr Shah



Mandira: flute recital



Priya: dance performance

We Need Your Help

It is all about *giving children a childhood...*

All our programmes and services are targeted at helping and enabling underprivileged children in and around Delhi, and are run based on donations. Your contribution will help us work towards our mission. No amount is too small.

All Indian donations get tax exemption as per Sec 80G of the Income Tax Act, 1961.

S No	Donation for	Amount
1.	Sponsor complete care of an abandoned child at PALNA for a month	Rs 10,000/-
2.	Contribute towards the treatment of an ill PALNA child	Rs 7,500/-
3.	Educational Sponsorship of a school-going child for a year	Rs 4,200/-
4.	Contribute towards the care of a special-needs child	Rs 3,000/-
5.	Support Vocational Training (computer / beauty culture / tailoring) of an adolescent girl	Rs 2,000/-
6.	Support informal education of a pre-school child for 2 months	Rs 500/-
7.	Contribute to General fund	Rs 500 & above
8.	Contribution to Corpus fund	Rs 500 & above

ONLINE DONATIONS

Indian and International donors can donate online through:

- 1. Our website** <https://dccw.org>
you can make the donation through credit card, net-banking, and wallets. Donors in India can also donate through cheques. Only Indian donors get a tax benefit.
- 2. Through GiveIndia** <https://www.giveindia.org/>
Indian, US and European donors are eligible for tax benefits on their donations.
- 3.** Delhi Council for Child Welfare is listed as a beneficiary on the **Benevity** platform.
- 4. For US donors only:** DCCW is now eligible to receive donations through **Charities Aid Foundation (CAF)**, America. On the CAF website www.cafamerica.org, select Delhi Council for Child Welfare as the grant recipient. Donations are eligible for tax benefits in the US.

Online donors will receive the receipt on email.

DONATIONS THROUGH CASH / CHEQUE

You can make these donations directly to:

Delhi Council for Child Welfare
Qudsia Bagh, Yamuna Marg, Civil Lines, Delhi – 110054
Phone: +91-11-23968907 Fax: +91-11-23944655

Cheques should be drawn in favour of “**Delhi Council for Child Welfare**”

Please specify what your donation is for, as well as your full name, address, email, and PAN number to enable us to send you the receipt.

DONATION THROUGH DIRECT BANK TRANSFERS

Important: Please send an email delhi.council@gmail.com whenever any amount is transferred to DCCW, for our accounting purposes.

Within India

Our Banker's Name	Syndicate Bank
Address	St Xavier's School Branch Raj Niwas Marg, Civil Lines Delhi 110054
Beneficiary name	Delhi Council for Child Welfare
Savings Account	91152010002352
IFSC Code	SYNB0009115

From overseas

For USD remittance:

Please remit the proceeds via SWIFT to **Deutsche Bankers Trust Co. America, New York, Swift Address: BKTRUS33** in favour of **Syndicate Bank A/c No. 04033950**
SWIFT Address: SYNBINBB126 for further credit to **A/c No. 91152010005715 of Delhi Council for Child Welfare** with St. Xavier's School branch, Raj Niwas Marg, Delhi - 110054

For Euro remittance:

Please remit the proceeds via SWIFT to DEUTDEFF
Swift address DEUTDEFF (Nostro Bank) F/o Syndicate Bank A/c no: 953492610
Field 57 SWIFT address: SYNBINBB 126
for further credit to Field 59 A/c No: 91152010005715 of Delhi Council for Child Welfare, with St. Xavier's School branch, Raj Niwas Marg, Delhi - 110054

DONATIONS IN KIND

We accept donations in kind also; especially dry rations, baby food, toiletries, computers, furniture, and medicines.

Please contact us for further details.

Annexures

Mandatory Disclosures

FOR TRANSPARENCY, ACCOUNTABILITY & GOOD GOVERNANCE

ABOUT DELHI COUNCIL FOR CHILD WELFARE:

Delhi Council for Child Welfare (DCCW) is a Non-Governmental Organisation (NGO) established in 1952. The Council first started its work among children who had been displaced, lost, or abandoned in the riots surrounding the partition of India, providing them day-care, a mid-day meal, and recreational activities.

Over the decades, DCCW's programmes have grown and diversified to cover educational sponsorship, medical services, nutrition, vocational training, adoption, rehabilitation of physically and mentally children and the provision of day-care and non-formal preschool education to the underprivileged children of Delhi and the surrounding areas. Today, these services reach approximately 3,000 children daily and are provided virtually free of cost to them.

VISION:

A society where all children have all that is rightfully theirs, and every opportunity to realise their potential.

MISSION STATEMENT: *Giving children a childhood*

To undertake programmes and provide services to the underprivileged children of Delhi and the neighbouring areas, to preserve their health, development and economic and social well-being.

LEGAL IDENTITY OF THE ORGANIZATION

DCCW is registered as a Society under the Societies' Registration Act (XXI) of 1860. Registration No. S-2236 of 1963-64

DCCW is registered with the Income Tax Department under Section 12 A No. DLI (C) (I-369)/1974-75.

Foreign Contribution Regulation Act (FCRA) Registration No: 231650267 dated 26/03/1985

Income Tax Permanent Account Number: AAATD 5531H

TAN number: DELD 06944A

Delhi Council for Child Welfare is registered with the Income Tax Department under Section 80 G (50% tax exemption) through File number: DIT (E) 2008-2009/D- 181/3448 dated 31/03/2009.

Delhi Council for Child Welfare is affiliated to the Indian Council for Child Welfare (ICCW).

Delhi Council for Child Welfare is accredited by GiveIndia, CAF America and Credibility Alliance.


MANAGEMENT







The Executive Committee is an elected body that is responsible for the overall management of DCCW's affairs. Its members work strictly in an honorary capacity. No remuneration, sitting fees or any form of compensation is paid to any Executive Committee Member, nor does any Executive Committee Member receive travel fees towards attending DCCW meetings.

EX-OFFICIO MEMBERS

SNo	Name	Position on board	Position on board
1	<i>Vacant</i>	Lt. Governor of Delhi	Patron-in- Chief
2	Shri Ashok K Taneja	MD & CEO, Shriram Pistons & Rings Ltd.	Patron

EXECUTIVE COMMITTEE AS ON 31ST MARCH 2020

S No	Name	Photo	Position on Board	No. of board meetings attended in 2019-20	Remuneration / Reimbursement (Rs)	Associated with DCCW since
1.	Ms Meenaxi Gupta		Honorary President	07 + AGM	Nil	1987
2.	Ms Radhika Minocha		Honorary Vice President	08 + AGM	Nil	2012
3.	Mr Asheesh Vadera		Honorary Secretary	09 + AGM	Nil	1996
4.	Mr Ishwinder Singh		Honorary Treasurer	08 + AG	Nil	2013
5.	Ms Tia (Sunita) Luthra		Honorary Joint Secretary	07 + AGMM	Nil	2006
6.	Ms Sudha Gupta		Honorary Executive Committee Member	05 + AGM	Nil	1972
7.	Mr Pradeep Kuckreja		Honorary Executive Committee Member	08 + AGM	Nil	2014
8.	Mr Mukul Bhatnagar		Honorary Executive Committee Member	03 + AGM	Nil	2007
9.	Ms Brinda Goradia Shroff		Honorary Executive Committee Member	08 + AGM	Nil	2007

10.	Ms Sunita (Anshu) Parmar		Honorary Executive Committee Member	07 + AGM	Nil	1984
11.	Ms Asha Gupta		Honorary Executive Committee Member	07 + AGM	Nil	1988
12.	Ms Barkha Kumar		Honorary Executive Committee Member	08 + AGM	Nil	2006
13.	Ms Kiran Dalmia		Honorary Executive Committee Member	04 + AGM	Nil	2003
14.	Ms Radhika Ramnath		Honorary Executive Committee Member	05 + AGM	Nil	2009
15.	Ms Sangeeta Aswani		Honorary Executive Committee Member	05 + AGM	Nil	2016

WE CONFIRM THAT:

- a) No remuneration, sitting fee, transportation allowance, or any form of compensation was paid to any Executive Committee Member during FY 2019-2020
- b) No Executive Committee Members are related to each other by blood, marriage or any other relation.

DETAILS OF COMMITTEE MEETINGS HELD DURING 2019-2020:

S.No	Committee	Meetings held during 2019-20	Strength of committee members at meeting
1.	Executive Committee	04/04/2019 18/07/2019 22/08/2019 20/09/2019 07/11/2019 23/11/2019 16/12/2019 29/01/2020 14/02/2020	13 08 09 13 13 11 10 12 11
2.	Annual General Body (including election of office bearers)	20/09/2019	20

SALARY DISTRIBUTION OF STAFF AS ON 31.03.2020

S No	Gross salary plus benefits (Rs. per month)	No of staff (Male)	No of staff (Female)	Total Number
1.	Below Rs. 5,000 (Part-timers)	03	04	07
2.	Rs.5001-10,000	05	16	21
3.	Rs.10,001-25,000	25	77	102
4.	Rs,25,001-50,000	03	06	09
5.	Rs.50,001-1,00,000	02	02	04
6.	Rs.100,001- above	Nil	Nil	Nil
	Total	38	105	143

DETAILS OF OPERATIONAL HEAD, HIGHEST & LOWEST PAID STAFF (2019-20)

SNo	Item	Name	Designation	Annual Remuneration
1.	Operational Head of the organisation (including honorarium)	Dr Sandhya Bhalla	Director	10,99,770/-
2.	Highest paid person in the organisation (staff or consultant)	Dr Narender Tomar	Resident Medical Officer	13,22,590/-
3.	Lowest paid person in the organisation (staff or consultant)	Ms Rajni	Peon	Rs. 1,68,990/-

MALE & FEMALE RATIO IN THE ORGANIZATION DURING 2019-20

SNo	Category	Female	Male	Total
1.	Executive Committee Members	11	04	15
2.	Regular Professional Staff	08	05	13
3.	Regular Support Staff	64	26	90
4.	Daily Wager Staff	33	07	40
5..	Staff on Partnership basis	57	00	57
6.	Medical & Legal Consultants	04	04	08

DETAILS OF INTERNATIONAL TRAVEL (2019-20)

No staff member / Volunteers / board members made national or International travel during the reporting period.

Name of Staff / Volunteer / Board Member	Designation	Destination	Purpose of Travel	Cost Incurred (Rs.)	Sponsored (Rs.)
NIL	-	-	-	-	-

Abridged Annual Accounts as on 31st March 2020

Particulars	2019 -20		2018 -19	
	INR (lacs)	%	INR (lacs)	%
ASSETS				
Fixed Assets	549.88	35.25	573.06	36.56
Investments	997.00	63.91	965.00	61.56
Deposits & Advances	2.65	0.17	2.14	0.14
Sundry Receivables	2.37	0.15	2.31	0.15
Current Assets	8.00	0.51	25.06	1.60
Total	1559.90	100.00	1567.58	100.00
LIABILITIES				
Corpus Fund	80.55	5.16	56.26	3.59
Earmarked Funds	943.48	60.48	949.28	60.56
Fixed Assets held Agt. Contribution	532.13	34.11	552.95	35.27
Current Liabilities & Provisions	5.35	0.34	10.67	0.68
Income & Expenditure A/c Balance t/f to Corpus	-1.61	-0.10	-1.58	-0.10
Total	1559.90	100.00	1567.58	100.00

Abridged Income and Expenditure for the year ended 31st March 2020

Particulars	2019 -20		2018 - 19	
	INR (lacs)	%	INR (lacs)	%
INCOME				
Indian Sources (Projects Grants & Donations)	435.45	68.34	394.92	55.40
International Sources (Projects Grants)	124.32	19.51	102.16	14.33
Others (Self-Generated Income, Interest, Funds Used, Building)	77.41	12.15	215.81	30.27
Total	637.18	100.0	712.89	100.0
EXPENDITURE				
Indian Sources (Projects Expenses)	399.24	62.66	483.85	67.87
International Sources (Projects Expenses)	140.25	22.01	129.59	18.18
Others (Admin., Building)	99.30	15.58	101.03	14.17
Total	638.79	100.2	714.47	100.2
Surplus transferred to Capital Corpus	-1.61	-0.25	-1.58	-0.22

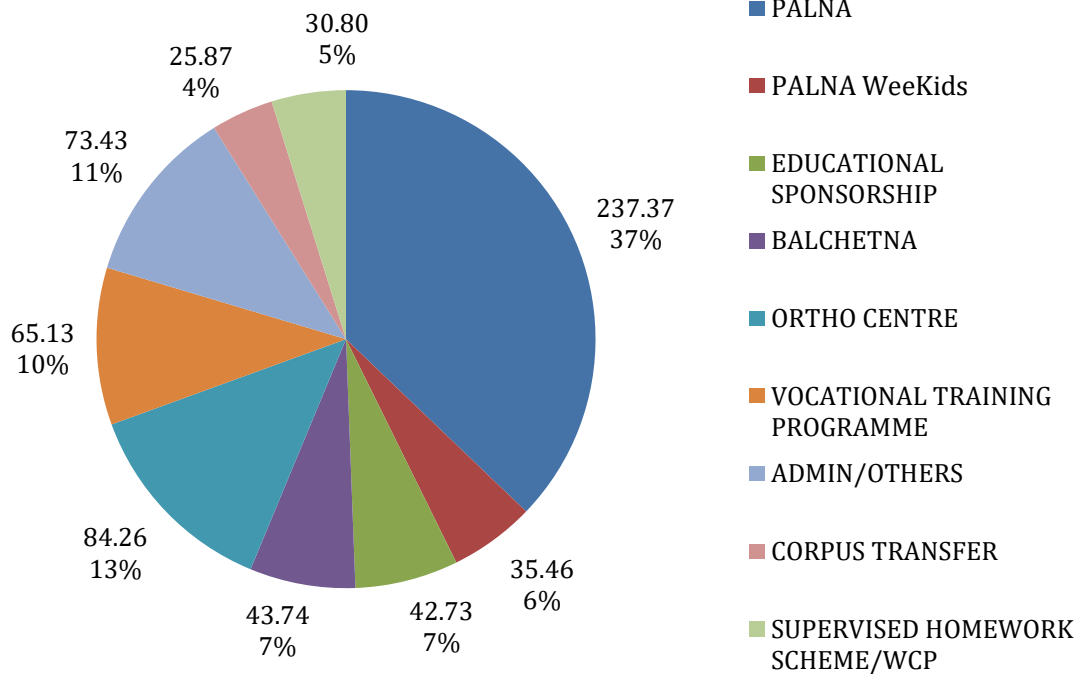
**Receipts & Payments Account for the Financial Year ending on
31st March 2020**

All figures are in Rs. lacs			All figures are in Rs. lacs		
Receipts for the year ended on	31/3/2020	31/3/2019	Payments for the year ended on	31/3/2020	31/3/2019
Opening Cash and Bank Balance	25.06	29.13	Programme Expenses	610.00	710.47
Earned / Self-generated income	71.60	84.98	Capital items/ assets purchased for beneficiaries	0.00	0.00
Donations from Indian sources	435.01	416.08	Purchase of investments	838.00	451.00
Grants from Indian sources		0.00	Grants/ donations to other organisations		
Donations from International sources	118.44	106.84	Loans and advances/Receivables	1.34	0.85
Grants from International sources			Other payments	1.03	10.89
Sale of investments	806.00	106.84	Total Payments	1450.37	1173.21
Loans			Closing cash and bank balance	8.00	25.06
Other receipts	2.26	3.01			
Total Receipts	1458.37	1198.27			

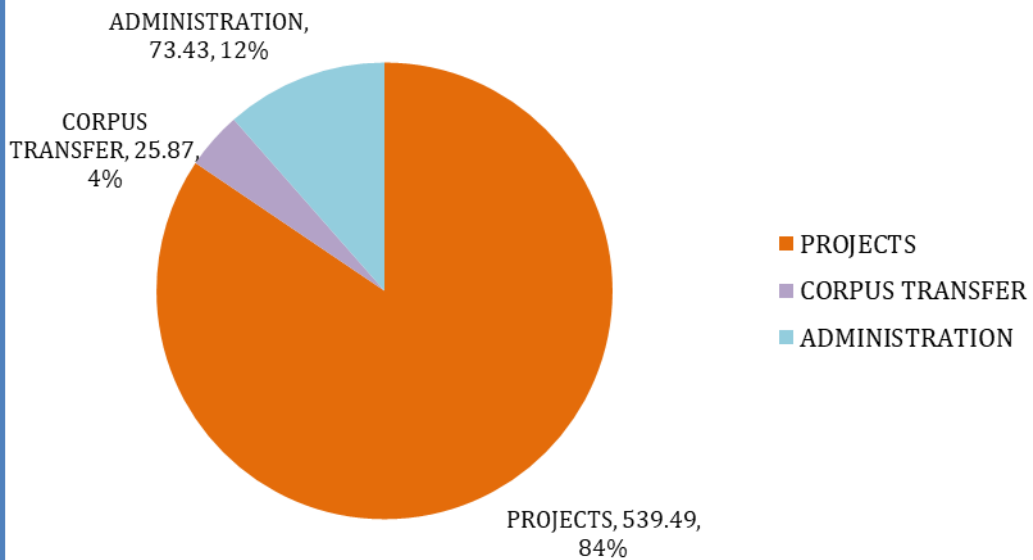
Hony. Financial Advisor:
Mr. Mahesh Gupta
DCCW

Our Auditors:
T.R. Chadha & Co. LLP
B.30, Connaught Place,
Kuthiala Building
New Delhi - 110001

EXPENSES 2019-20 (Rs. in Lakhs)



EXPENSES 2019-20 (Rs. in Lakhs)



Calendar of Special Events 2019-20

Date	Event	Host Centre	Programme Beneficiaries	Nature of participation / Celebration
April 2019	Vocational Training Programme Valedictory Function	Janakpuri	All graduating VTP Trainees	Could not be conducted due to paucity of funds
April 2019	Annual Meet of SHS Teachers	Qudsia Bagh	All SHS teachers	Capacity building sessions by subject matter specialists Award for the best tutor
July & Dec 2019	Evaluation of SHS Teachers	Qudsia Bagh	SHS Teachers	All SHS teachers undergo a special assessment to check / assess their level of understanding and knowledge
August 14, 2019	Independence Day	All centres	Children in all Programmes	Independence Day Celebration at the Head Office and all the centres. Hoisting of National Flag Distribution of sweets to all children, their parents & staff
October 19, 2019	Diwali Mela	Janakpuri	Orthopedic Centre Bal Chetna Children VTP Girls	Stalls selling items made by Bal Chetna and VTP children
November 6-14, 2019	Children's Week SHS Day WCP Day PALNA WeeKids Day	All centres	Children in all programmes SHS Students WCP children PWK Children	Special activities including painting competitions, paper-pasting, fancy dress competition, sports and fun activities
November 14, 2019	Educational Sponsorship Day	Janakpuri	Children from the Educational Sponsorship Programme	Prizes for children who have done well academically Cultural Programme followed by lunch and refreshments for all

November 23, 2019	PALNA Day Celebration	PALNA	Children adopted from PALNA and their families	Party with games and rides, children's activities like art & craft & Mehandi painting, tree-planting, music and dance Sessions with parents Tea & Snacks Return gift for all children
December 03, 2019	World Disabled Day / Bal Chetna Day	Janakpuri	Bal Chetna children from all 3 daycare centres	Picnic at India Gate & Children's Park Lunch and refreshments for all
January 25, 2020	Republic Day	All centres	Children in all Programmes	Hoisting of National Flag Distribution of sweets to all children, parents & staff.
February 2020	Annual Evaluation of VTP Programme	All VTP Centres	All VTP girls who have completed the course and other eligibility criteria	Evaluation carried out at all VTP centres.
March 2020	Alumni meet / Farewell	All PWK centres	All graduating PWK students	Could not be conducted due to nationwide lockdown

DCCW PROGRAMMES

OWN PROJECTS

- ▶ PALNA™ / ADOPTION PROGRAMME
- ▶ SUPERVISED HOMEWORK SCHEME (SHS)
- ▶ VOCATIONAL TRAINING PROGRAMME (VTP)
- ▶ PALNA WeeKids (PWK)

SPONSORED PROGRAMMES

- ▶ EDUCATIONAL SPONSORSHIP PROGRAMME
- ▶ ORTHOPAEDIC PROGRAMME
- ▶ BAL CHETNA (BC)
- ▶ WORKING CHILDREN'S PROJECT (WCP)

DCCW Centres

S.No	Location	Year of Establishment	Complete Address
1	Bawana	1976	Village Chaupal (Ranapana), Northwest Delhi - 110039
2	Begumpur	2007	House No. 386 (Near MCD School), Village Begumpur, Northwest Delhi - 110086
3	Dakshinipuri	1977	F- Block, Street No. 5, Dakshinipuri Resettlement Colony, South Delhi -110062
4	Gadaipur	1979	Mehrauli Road, Near DTC bus stop, Opposite Gurukripa General Store, South Delhi - 110030
5	Janakpuri	1991	D-34, Institutional Area, Pankha Road, Janakpuri, West Delhi - 110058
6	Karala	1979	Village Chaupal, (Satghara) Northwest Delhi - 110081
7	Madipur	1976	D- Block, Park No. 2, (Opposite to H. No. D-470), Madipur Resettlement Colony, West Delhi - 110063
8	New Seemapuri (WCP)	1982	Block - A (Balmiki Mandir), New Seemapuri Resettlement Colony, Northeast Delhi - 110095
9	Nithari	2008	Village Chaupal, (Near Fauji Vatika), Northwest Delhi -110086
10	Poothkalan	1979	Village Chaupal, (Karman Pana), Northwest Delhi-110086
11	Pandav Nagar	1975	A-B Block Park Area, (Opposite House No. B-475) Pandav Nagar Resettlement Colony, West Delhi - 110008
12	Palam	2007	Village Chaupal (Badiyal) Near Bata Chowk, South Delhi - 110045 <u>Closed from July 2019</u>
13	Head Office	1948	Qudsia Bagh, Yamuna Marg, Civil Lines, North Delhi - 110054
14	Sultanpuri	1976	P-I Block Community Centre, Sultanpuri Resettlement Colony, West Delhi - 110086
15	Trilokpuri-1	1976	Block 5-6, Park Area, (Opposite to House No. 6/235) Trilokpuri Resettlement Colony, East Delhi - 110091
16	Trilokpuri-2	1976	Block 27, Park Area, Opposite to Mairaj Nursing Home & H. No. 27/485-491, (near Sulabh Sauchalaya), Trilokpuri Resettlement, Colony, East Delhi - 110091
17	Trilokpuri-3	1976	Block 27, Park Area, Opposite House No. 27/ 10, (Near MCD Office) Trilokpuri Resettlement Colony, East Delhi - 110091



Delhi Council for Child Welfare

Head Office

Qudsia Bagh, Yamuna Marg,
Civil Lines, Delhi: 110054
Phone: 011-23968907
Tele fax: 011-23944655
Email: delhi.council@gmail.com
Website: <https://dccw.org>
Facebook: Palna_ DCCW

Janakpuri Centre

D-34, Institutional Area, Janakpuri,
Pankha Road, Near Sagarpur bus
stand,
New Delhi: 110058
Phone: 011-28524789
Email: dccwortho.admin@gmail.com