







Some extracts from guests and visitors who have come to DCCW and inked their heartfelt sentiments.

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## **DCCWC**onnect





## Surviving through difficult times TOGETHER

The last year has been like none other any of us has been witness to. There is no one whose life has not been touched or changed by the global pandemic that we are all currently living through. But it has also brought in its wake a collective sense of responsibility to help those who need it the most. And that is our biggest takeaway from the year gone by, and gives us hope as we continue to face similar challenges in the year ahead.

We started the year with enormous trepidation and uncertainty. Over the year, as we all learnt the hard way that the pandemic was here to stay for quite a while, we had to take tough decisions. We had to close down our Orthopaedic programme, as well as Bal Chetna, our day-care and rehabilitation programme for special needs children from slum and resettlement areas in Delhi. We do hope to re-start Bal Chetna day-care programme – as well as some Orthopaedic services – at some point in the future when they are feasible to carry out.







The PALNA WeeKids programme remains in hiatus in line with government orders. We are currently in the process of restarting the Supervised Homework scheme for children in senior classes only. The Vocational Training Programme was restarted very successfully in October 2020 and is now running in 8 centres with over 400 participants. PALNA and the Educational Sponsorship programme have continued to run through the year. Every programme is ensuring that the government specified standard operating procedures (SOPs) are followed stringently.

But despite all the difficulties, every one of our constituents has stood by us through this time - be it our donors and partners, our staff, or other agencies that we work with. And the fact that we have navigated this year and are still standing, is only because of all of them. And so we take this opportunity to thank each one of them!

Institutions and organisations like Asian Supply Chain Solutions Pvt Ltd, Shriram Pistons, Gateway Rail, World Bank, The Mulani family fund, Selan Exploration, Lumax Charitable Trust, Tek Travels, Wallace Mills, Interarch Building Products, Roshan Lal Trust, Sarla Holdings, and the British High Commission, have walked step-by-step with us. So did our partners Fueladream, GiveIndia, CAF America, UK Online Giving, and International Adoption. We would also like to specially mention at least a few of individual well-wishers who have been with us for many years, like Mr Lennart Lodin, Mr Prafull Goradia, Mr Jonathan Kingsman, Mr Arvind Nanda, Mr Muskan Thacker, and Mrs Meenakshi Marwah. Our neighbourhood has supported us too, giving us supplies of medicines, milk, fruits, and vegetables. All of them - and many more like them - have made it possible for PALNA to have the best for the little ones, as well our other programme beneficiaries.

Lastly a big thank you to all our staff, who were present, and resolutely carried out their responsibilities with commitment and dedication, even in the most trying situations.

Thank you, all. We would not be, but for you.

## Spotlight - Charu Tiwari

Charu Tiwari is an alumna of our Educational Sponsorship Programme. Currently Charu is doing a graduate vocational course in Tourism Management at Delhi University.

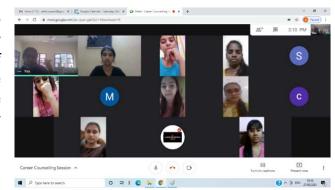
At home Charu lives with her parents and one sibling – her father is a helper in a shop and mother a homemaker. Charu was a highly active child, and good in studies. Her parents got her enrolled in our Educational Sponsorship Programme when she was in class IV, and remained in the programme right through her schooling. She regularly participated in all extra-curricular activities in school as well as in our annual Sponsorship Day.

Career counseling that is given to all our Educational Sponsorship beneficiaries as they are finishing school, got her thinking about various options other than regular graduation, as she was keen to do something that would help her get a job and become financially independent.

She explored all possibilities while preparing for her board examinations, in which she excelled, scoring 88%. Finally she opted for a Graduate Vocational course in Tourism Management from Delhi University, where she successfully cleared the entrance exam and secured a seat. She is currently busy with this programme.



Usually during stipend disbursement to our Educational Sponsorship programme, we organize career counselling sessions for the older children (Classes IX to XII). But this time as physical presence of children was not possible due to the pandemic restrictions, we organized a virtual session on options in Vocational Courses available at Delhi University on 27th March. And it was conducted by our very own Charu!



Charu guided a group of 14 children who were interested in exploring

career possibilities through Vocational courses. The session duration was one and a half hours, and the primary focus was on vocational education, benefits of vocational courses and the best Vocational Courses available in Delhi. It turned out to be an extremely helpful session for the participants.

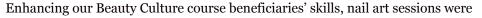
Thank you Charu - you do us proud!



**New FCRA Requirements**: Delhi Council for Child Welfare has complied with all the new government requirements for FCRA within the stipulated timeline. Updated information in this regard is available on our website at https://dccw.org/through-bank-transfer.php

All necessary SOPs are maintained for **COVID-19** prevention and we at DCCW are proud that we have not only kept it at bay with no beneficiary or staff getting infected, but have also ensured that our frontline workers are vaccinated.

Our **Vocational Training** programme which re-started in October 2020 (after being suspended in March) has now reached 75% of our full capacity, with over 400 girls enrolled and attending the program across 8 centres for Beauty Culture, Stitching & Fashion Designing, and Computer (Basic & Advanced) courses along with Web Designing.



organized with support from **Godrej**. The specialist from Glint Nail Art held multiple sessions for our instructors as well as the trainees.

Additionally, personal health and hygiene sessions were held for the trainees by **Arpan Prayas**. The first session was organized at Janakpuri where 42 girls attended the session, which included one-on-ones with two lady doctors who explained the importance of personal hygiene. The session was well received, and the next session is slated for Trilokpuri.

**Educational Sponsorship & Career Counselling:** 585 beneficiaries received the stipend under the Sponsorship Programme. Annual stationery was also distributed along with the stipend. Protocols for COVID-19 were strictly maintained and wearing of masks, social distancing and sanitization was a norm.

Also, as highlighted in the spotlight section above, a virtual session on options in Vocational Courses available in Delhi University was held for students of senior classes.





**PALNA Wall of Pride**: Over the decades, PALNA children having been making their mark as productive members of the society and community that they are a part of. They are doctors, lawyers, financial analysts, dancers, businessmen ... we have PALNA alumni making us and their families proud in every sphere of activity. We have created a "PALNA Wall of Pride" inside PALNA, showcasing a few of the children.





A day-long picnic was organised for our PALNA children who have not been able to go out for almost a year, in the garden of our Trilokpuri centre. They played games organized by the staff and learnt about growing of vegetables and fruits, as our Trilokpuri centre has a vegetable garden. They dug out potatoes and pulled out radishes themselves, which they said they would eat for dinner! Each child wrote about what they learnt. A big thank you to our PALNA parent, Ms Sadhana Alsthom, for making this garden and the outing possible.

The quarter has been full of fun and frolic with the children enjoying the festivals and celebrating Republic Day with full patriotic gusto. Lohri and Holi were celebrated with much enthusiasm too, with songs, dance, and special treats.



Lorna Wood, British High Commission (one of the rare visitors to our office in recent times)

"Doing an amazing job"

Yoshita Dhanwaria, Bengaluru

"You guys are doing amazing job by helping such people. Keep up the good job. Also please do let me know how I can volunteer to serve for this noble cause"

Delhi Council for Child Welfare (DCCW) is a Registered NGO (Non-Governmental Organization), established in 1952 to care for children who had been displaced during the riots that took place after the partition of India. Since its inception over 50 years ago, DCCW has grown, its services expanding and diversifying to keep pace with the changing needs of Delhi's less fortunate children. Today, DCCW provides a range of services for underprivileged children living in and around Delhi.

